

March 20, 2020

Dear Residents, Personal Care Attendants, Families, Friends and Stakeholders,

In this unprecedented time, I am writing to advise you of the steps that OTR (Over the Rainbow Association) has been taking with respect to the Covid-19/Coronavirus pandemic in order to provide the safest environment possible for our residents in our facilities. We have been carefully and diligently following the guidance from the Centers for Disease Control (CDC), the U.S. Department of Housing and Urban Development (HUD) and other guidance and recommendations issued by applicable regulatory agencies and public officials. To date, given that OTR is not a medical or assisting living facility, but is independent living, we have implemented the following:

- We have installed hospital –grade hand sanitizer dispensers at the entrances to all of our facilities and are encouraging residents to use the hand sanitizer when they enter and exit the building.
- No visitors are permitted at any of our facilities other than essential visitors, such as personal care attendants.
- Essential visitors are prohibited from entering any of our facilities if they have symptoms consistent with Covid-19/Coronavirus or have recently visited certain areas affected by the Covid-19/Coronavirus, please notify OTR at 847-328-6633.
- We have suspended all group activities until further notice.
- We are encouraging residents to shelter-in-place and advising them not to congregate in groups.
- Our staff are doing telephonic well-checks on daily basis for all of our residents.
- We have educated our residents on the steps they can take to try and avoid contracting Covid-19/Coronavirus, such as social distancing and practicing good hand hygiene.
- We have educated our residents on what steps to take in the event they exhibit symptoms consistent with Covid-19/Coronavirus, such as immediately calling their primary care physician, prior to calling 911.
- We are subsidizing the cost of delivery services for our residents, such as grocery delivery, so that they can avoid public transportation or public settings.
- Our staff is regularly sanitizing common areas and areas that are commonly touched in our facilities.

Providing a safe environment for our residents in our facilities is our top priority. Accordingly, we will continue to monitor the Covid-19/Coronavirus situation and implement best practices for the well-being of our residents and community. We appreciate your continued support and we will get through this challenging time together. If you have any questions, please do not hesitate to contact OTR directly at 847-328-6633.

Over the Rainbow Association

Improving Lives Through Accessible, Affordable Housing

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